Increased institutional capacity in Danube navigation by boosting joint transnational competences and skills in education and public development services

Best Service Set: Documentation

Project co-funded by European Union funds (ERDF, IPA)
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1 Background
This report represents the documentation on the implementation of the Best Service Set of all project partners involved in Act.4.2. And which have committed themselves to act as Danube Logistics Promotion Centres. The Best Service Set describes criteria regarding the websites of the Danube Logistics Promotion Centres. The websites of the Danube Logistics Promotion Centres are important to promote Danube logistics and to offer their free-of-charge, information and services to target group and interested parties.

In a first step, before the implementation of the Best Service Set, the Minimum Service Set was implemented. The Minimum Service Set stated that the websites of all Danube Logistics Promotion Centre must include information on the following topics:

1. Danube Fairway
2. Danube Ports
3. Shipping and forwarding companies
4. National and international funding schemes
5. Market analysis and market potentials
6. Promotion of inland navigation
7. Further topics e.g. nautical and vessel design

After the successful implementation of the Minimum Service Set the quality of the websites of the Danube Logistics Promotion Centres was improved by the implementation of the Best Service Set. The Best Service Set was defined by the following criteria:

- Independent & centrally accessible subpage (easy to find and easy to access!)
- “Danube Logistics Info” instead of project acronym (“Danube SKILLS”) – sustainability after project end!
- Content available in English & national language
- Each topic should be equipped with an introduction text (=What can costumers find behind those links, documents, etc.?)
- Usage of all available promotional instruments/tools ((i.e. folders, websites, manuals)
- Constantly upgrade and update existing tools on Danube promotion and new information, tools and services according to the needs of the sector
- Content should be market-neutral (promotion of all companies offering the same type of services, no promotion of single companies!)
- Recommended: at the end/bottom of the website “Project co-funded by European Union funds (ERDF, IPA)” and short reference to the project Danube SKILLS

This documentation will show that the websites of all the Danube Logistics Promotion Centres are presenting information on the subjects defined in the Minimum Service Set and that they are fulfilling the criteria defined in the Best Service Set while doing so.
The following table shows the links to the Danube Logistics Promotion Centre Websites of the partners in English and their national language:

<table>
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<th>DLPC Website National language</th>
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<td><a href="http://logisztika.rsoe.hu/english">http://logisztika.rsoe.hu/english</a></td>
<td><a href="http://logisztika.rsoe.hu/hungarian">http://logisztika.rsoe.hu/hungarian</a></td>
</tr>
<tr>
<td>CRUP</td>
<td><a href="http://www.crup.hr/?page=iwt_lpc&amp;lang=en">http://www.crup.hr/?page=iwt_lpc&amp;lang=en</a></td>
<td><a href="http://www.crup.hr/?page=iwt_lpc&amp;lang=hr">http://www.crup.hr/?page=iwt_lpc&amp;lang=hr</a></td>
</tr>
<tr>
<td>PGA</td>
<td><a href="https://www.aul.gov.rs/hr/centar-za-promociju-dunavske-logistike">https://www.aul.gov.rs/hr/centar-za-promociju-dunavske-logistike</a></td>
<td></td>
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The table thereby proves the fulfilment of the criteria “content available in English and national language” by all partners.
Landing page DLPC Slovakia

Landing page DLPC Croatia

Landing page DLPC Hungary

Landing page DLPC Serbia

Landing page DLPC Romania

Landing page DLPC Bulgaria

Figure 1 Landing page DLPC Danube countries 1
2 Information on Danube fairway

Information on the Danube fairway is the first of the seven topics, on which the Danube Logistics Promotion Centres are presenting information on their website. The websites are presenting links and information on where interested people can find information on the Danube fairway e.g. daily water levels, available fairway depths at critical sectors, etc.

The following subchapters will present the given information of each Danube Logistics Promotion Centre on the Danube fairway.

2.1 Germany - DST

The DST is giving current information on the Danube fairway. They are linking to the service ELWIS (German Waterway and Shipping Management Authority) this service is only available in German. They also refer to the Danube FIS Portal which contains the most important fairway data from Austria to Romania.

![Figure 2 Information on Danube fairway – DST](image)
2.2 Austria - VIA

VIA is providing information on the Danube fairway through the “Donau River Information Services” (DORIS). On this page, all important information, such as water levels, lock status, shallow section, bridge clearance, etc., on the Danube fairway can be found.

![Service & Information for Danube Navigation]

**Figure 3: Information on Danube fairway – VIA**

VIA also refers to international fairway information by providing links to notices to skippers (NtS) in Danube countries as well as riparian countries of the Rhine and Czech Republic (Elbe).

![NtS in other countries]

**Figure 4: NtS links to Danube countries on Austrian DLPC website**
2.3 Slovakia - MINDOP
MINDOD gives detailed information on the Danube fairway and refers to the SlovRIS, the website of the Gabčíkovo waterworks and other websites for further information on the weather in the Slovak section of the Danube.

Figure 5: Information on the Danube fairway – MINDOP
2.4 Hungary - RSOE

On its Danube Logistics Promotion Centre website, RSOE refers to the PannonRIS and the Danube Portal for information on the Danube fairway.

![Information on the Danube fairway]

Figure 6: Information on Danube Fairway – RSOE
2.5 Croatia - CRUP
CRUP is giving a short introduction on fairway information and refers to the Danube FIS portal and the Croatian Notices to skippers (provided by the Croatian Agency for Inland Waterways) for current information on the Danube fairway (the link is in the blue circle).

Figure 7: Information on Danube Fairway - CRUP (1)

Danube FIS portal
Real time information about the fairway - waterlevels, bottlenecks, notices to skippers, ice conditions, ... Fairway/Information Service on one place and contact information of authorities and list of objects/structures with their characteristics relevant to navigation.
Download of Electronic Navigational Charts is available as well as paper format charts for selected sections.

Notices for Skippers (NTS)
Official Notices to Skippers on inland waterways in Croatia in electronic form. Notices can be searched on several criteria - by type, fairway, publication date and time of validity.
It is possible to sign up to automatically receive new messages for individual sections of interest or for all new messages.

Figure 8: Information on Danube fairway - CRUP (2)
2.6 Serbia - PGA

PGA refers to the Navigation Bulletin provided by Plovput (Directorate for Inland Waterways) for fairway information. The Navigation Bulletin is updated on a daily basis and offers information such as daily water levels, NtS, fairway depths at critical sections.

Figure 9 Information on Danube fairway – PGA
2.7 Romania - CER

CER refers to information provided by Galati Lower Danube River Administration A.A. for information on the Danube fairway.

![Danube Fairway Information](image)

Figure 10 Information on Danube fairway – CER
2.8 Bulgaria - UT

UT is offering detailed information on the Danube fairway in Bulgaria. They are describing main characteristics of the fairway. They are referring to the website of the Executive Agency for Exploration and Maintenance of the Danube River for further and up-to-date information on the Danube fairway in Bulgaria.

Figure 11 Information on Danube fairway - UT
3 Danube ports
This chapter relates to "Danube ports", which is part of the seven topics on which Danube Logistics Promotion Centres are offering information directly on their websites. This thematical block gives a comprehensive overview on handling and storage facilities, companies operating in the ports, contact data, etc. The importance of comprehensive information on ports is in the systematization and accessibility of accurate and reliable information to all stakeholders. Use of this information will contribute to more efficient and cost effective logistics, as well as increased number of waterborne transportation users.

In subchapters the given information by each Danube Logistics Promotion Centre on Danube ports will be shown below.

3.1 Germany - DST
DST is mentioning the most important German Danube Ports and linking to their webpages. Furthermore, the DST is linking to the page "Danube Ports" of the VIA, where all important Danube ports in all the different Danube countries can be found.

Danube ports: The most important German Danube ports are Kelheim, Regensburg, Straubing-Sand, Deggendorf and Passau. Information about more than 60 ports on the Danube can be found on the Danube Ports page.

Figure 12 Danube ports – DST
3.2 Austria - VIA
VIA offers information on Danube ports in the "Danube Logistics Portal" under "Danube Ports". "Danube Ports" is an Internet platform that provides data on more than 60 ports and countries along the entire Danube between Kelheim in Germany and the Black Sea, as well as adjacent rivers and canals at www.danube-logistics.info/danube-ports.

The comprehensive port profiles contain general information about the ports and other details such as the contact details of the port operator and the port administration, important data on the infrastructure and superstructure for storage and transhipment facilities, as well as the resident terminal operators and their services.

![Figure 13 Danube ports – VIA](image-url)
3.3 Slovakia - MINDOP

MINDOP gives very detailed information on the Slovakian ports in Bratislava, Komárno and Štúrovo. The published information contains general data as well as flows of goods, commodities shipped and performance and passenger transport related information.

Additionally, the Slovakian website refers to the Danube Logistics Portal, which offers information on all Danube ports along the Danube.

![Port of Bratislava](image)

*Figure 14 Danube Ports - MINDOP (1)*

Furthermore, MINDOP refers to the page “Danube Ports” of VIA.

Information about more than 60 ports along the Danube can be easily obtained in a database created by viadonau, the leading international operator of Austrian waterways, published at:

http://www.danube-logistics.info/danube-ports

*Figure 15 Danube Ports - MINDOP (2)*
3.4 Hungary - RSOE

For information on Danube ports, RSOE again refers to the PannonRIS. RSOE also links to the Danube Logistics portal of VIA and in that way ensure the provision of Danube wide information,

Danube ports

The following websites help you to find the most suitable port for you. You can get the following information: the total area of the port, water area, water depth, number of terminals, information about the cargo loading. In addition, official information on contact and port approach is available on the websites.

- www.pannonris.hu
- www.danube-logistics.info/danube-ports

Figure 16 Danube ports – RSOE
3.5 Croatia - CRUP
CRUP links to the official website of the Danube commission and to the “Danube ports” of VIA for information on Danube ports.

![PORTS]

*Information about ports along the fairway such as location – river kilometer and bank side, type of cargo and embarkation, contact information are available on one place - Danube Logistic Portal*

*Information about Danube ports can also be found on Danube Commission official site.*

Figure 17 Danube ports – CRUP
3.6 Serbia - PGA

PGA offers information on ports and harbours in Serbia. They offer a list of ports and terminals in the Republic of Serbia and refer to the Danube Logistics Portal for information on Danube ports in all Danube countries.

![Figure 18 Danube ports – PGA](image-url)

Port Governance Agency (PGA) as a state administrative body that has multiple roles in the development of water transport, and represents the authority for all ports and passenger terminals in the Republic of Serbia.

In accordance with the jurisdictions, Port Governance Agency keeps the register of:

- Ports in the Republic of Serbia

List of ports and terminals in the Republic of Serbia - Click for higher resolution

More information on Danube ports you can find on Danube Logistics Portal - Danube ports
3.7 Romania - CER

CER is presenting information on Romanian Danube ports. They offer links to information websites on Romanian Danube Ports. The Romanian Danube Ports are listed and information about them is given.

![Romanian Danube Ports](image)

**Figure 19 Danube ports – CER**
3.8 **Bulgaria - UT**

UT explains that the Bulgarian Danube ports are incorporated into two port complexes. UT also lists the most important Bulgarian Danube ports and gives information on them.

<table>
<thead>
<tr>
<th>Ports on the Bulgarian section of the Danube</th>
</tr>
</thead>
<tbody>
<tr>
<td>Port of Rousse</td>
</tr>
<tr>
<td>Port of Lom</td>
</tr>
<tr>
<td>Port of Vidin</td>
</tr>
<tr>
<td>Port of Sofia</td>
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<tr>
<td>Port of Shumen</td>
</tr>
<tr>
<td>Port of Silistra</td>
</tr>
<tr>
<td>Port of Belene</td>
</tr>
</tbody>
</table>

*Figure 20 Danube ports - UT*
4 Shipping and forwarding companies

Shipping and forwarding companies are essential for enabling transports on the Danube; therefore information on these companies is given on the websites of the Danube Logistics Promotion Centres. While distributing information on this topic, the criterion “market neutrality” of the Best Service Set is especially important, as it is not allowed to promote single companies.

Within the next subchapters, the information on shipping and forwarding companies provided by each Danube Logistics Promotion Centre will be displayed.

4.1 Germany - DST

DST is referring to the German Federal Association of German Inland Navigation e. V., the Federal Association of the Independent Department of Inland Navigation e.V. and the Association for European Inland Navigation and Waterways e.V. for further information on German shipping and forwarding companies. Moreover, DST is referring to the Blue Pages provided by VIA for information on shipping and forwarding companies from all Danube countries.

Shipping and forwarding companies: You can contact the following offices to obtain information about shipping companies and forwarding agents:

- The German Federal Association of German Inland Navigation e.V. (BDB e.V.), the Federal Association of the Independent Department of Inland Navigation e.V. (BDS e.V.) and the Association for European Inland Navigation and Waterways e.V. (VBW e.V.). The Blue Pages on the Danube Logistics Portal provide information on shipping companies and freight forwarders from all Danube countries.

Figure 21 shipping and forwarding companies – DST
4.2 Austria - VIA
The Danube Logistics portal of VIA includes "The Blue Pages". The Blue Pages give information on shipping and forwarding companies in all Danube countries.

Figure 22 shipping and forwarding companies – VIA
4.3 Slovakia - MINDOP
MINDOP links to a website, where all transport and forwarding companies operating in the Slovak Republic are listed. In addition, several companies are named and referred to and the website links to the Blue Pages of VIA.

Figure 23 Shipping and Forwarding companies – MINDOP
4.4 Hungary - RSOE
RSOE refers to the "Blue Pages" of VIA for information on shipping and forwarding companies in Hungary and/or in other Danube countries.

Shipping and forwarding companies

If you want to get more information about shipping companies, you can find them easily and effectively with the use of the query tool in the link below. Enter the type of cargo or the loading port, the country or search by other data.

- www.danube-logistics.info/the-blue-pages

Figure 24 shipping and forwarding companies – RSOE
4.5 Croatia - CRUP
Like RSOE and many others CRUP links to the “Blue Pages” of VIA for information on shipping and forwarding companies.

![Figure 25 shipping and forwarding companies – CRUP](image)

**SHIPPING AND FORWARDING COMPANIES**

Information about shippers and logistic companies, including useful tools for shipping planning such as “Travel Time Calculator” and “Transport Planner”.

*Figure 25 shipping and forwarding companies – CRUP*
4.6 Serbia - PGA

PGA links to the Chamber of Commerce and Industry of Serbia – Transport and the Blue Pages of the Danube Logistics Portal for information on shipping and forwarding companies in the entire region.

![Shipping and Forwarding Companies](image)
4.7 Romania - CER

Regarding information on shipping and forwarding companies CER links to the Blue Pages of VIA.

*Figure 27 shipping and forwarding companies – CER*
4.8 Bulgaria - UT

UT lists the most important Bulgarian shipping and forwarding companies and links to their websites. Furthermore, UT refers to the Blue Pages of VIA.

![Shipping and forwarding companies - UT](image)

*Figure 28 shipping and forwarding companies - UT*
5  Information on national and international funding

Information on national and international funding schemes, which are relevant for inland navigation, is also presented on the websites of the Danube Logistics Promotion Centres. National and international funding is important to support inland navigation and to foster its usage.

The following subchapters show the information on international and national funding schemes presented by the Danube Logistics Promotion Centres.

5.1 Germany - DST

DST is presenting information on national and international funding. National funding programmes for inland navigation can be found under ELWIS. They even point out a particular national funding programme. They refer to the EIBIP (European Inland Barging Innovation Platform) for international funding programmes.

Figure 29 information on national and international funding – DST

Information on national/international funding:

| German funding programmes for inland navigation can be found under ELWIS. Particular mention should be made here of the funding programme for the sustainable modernisation of inland waterway vessels including the use of fuel-water emulsion plants (only in German).
| The European database EIBIP contains all current public financing opportunities for projects relevant to inland navigation in the EU member states. It is a follow up of the PLATINA II project. |
5.2 Austria - VIA

VIA is offering advice and information on national and international funding schemes. They give explicit examples of funding schemes like the Aid programme for combined transport, but they also refer to two databases on funding schemes, namely the EIBIP database as well as the Austrian database Förderkompass for research and development topics.

Figure 30 information on national and international funding – VIA
5.3 Slovakia - MINDOP

MINDOP gives information on the European Union fund, which is used mostly for waterway development projects in Slovakia and links to EIBIP.

Figure 31 information on national and international funding – MINDOP
5.4 Hungary - RSOE

RSOE links to the EIBIP for information on national and international funding.

Figure 32 Information on national and international funding – RSOE
5.5 Croatia - CRUP
CRUP refers to EIBIP for information on national and international funding.

![Figure 33: Information on national and international funding – CRUP](image)

*Figure 33 information on national and international funding – CRUP*
5.6 Serbia - PGA
PGA presents information on national and international funding on their website. They refer to the “UNDP in Serbia” and “The Delegation of the European Union to the Republic of Serbia”. Furthermore, they link to the EIBIP.

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**INFORMATION ON NATIONAL AND INTERNATIONAL FUNDING**

For more information on available funds, please visit:

- UNDP in Serbia
- The Delegation of the European Union to the Republic of Serbia
- EIBIP

*Figure 34 information on national and international funding – PGA*
5.7 Romania - CER

For information on national and international funding CER refers to the EIBIP.
5.8 Bulgaria - UT
UT presents several national funding programmes, which are relevant for inland navigation. UT also refers to the European Inland Barging Innovation Platform (EIBIP).

**Figure 36** information on national and international funding - UT
The fifth topic is markets for Danube logistics. The Danube Logistics Promotion Centres are providing their target group with information on market analysis and market potentials for Danube logistics. This topic helps to prove how diverse inland navigation is and how many possibilities in terms of suitable and promising cargo groups it offers.

Within the next subchapters the information on markets for Danube Logistics offered by the Danube Logistics Promotion Centres will be shown.

6.1 Germany - DST
Regarding information on promising markets for Danube logistics DST refers to the Federal Statistical Office and the Central Commission for Navigation on the Rhine (CCNR), which regularly publishes in-depth market analysis on inland navigation for the Rhine and Danube River.

Information on promising markets for Danube logistics:

Current market information on inland navigation is published by the Federal Statistical Office. The Central Commission for Navigation on the Rhine (CCNR) also publishes quarterly Market insights and annual reports on the topic.

Figure 37 information on markets for Danube logistics – DST
6.2 Austria - VIA

On the website of VIA information on potentials of the Danube region in general can be found. VIA also offers in-depth information on specific initiatives on promising cargo groups such as high & heavy cargo, renewable resources, recycling material, building material and petrochemical and chemical products. Interested parties have the possibility to download experts’ presentations on dedicated topics as well as thematic maps and market studies which cover the entire Danube region. In addition, information on the supply side, describing suitable cargo for inland waterway transports is given.

Figure 38 information on markets for Danube logistics - VIA (1)
Demand Side

Figure 39 information on markets for Danube logistics - VIA (2)
6.3 Slovakia - MINDOP
For information on markets for Danube logistics MINDOP offers two reports to download. The first one offers insight in the Slovak automotive sector and the second report refers to the market observation on international basis.

Figure 40 Information on markets for Danube logistics – MINDOP
6.4 Hungary - RSOE
RSOE offers several links to Hungarian and international websites with information on promising markets for Danube logistics.

Information on promising markets for Danube logistics
If you would like to get detailed and comprehensive information from the Danube Logistics Market, as well as the latest developments and the results of recent years learn the information provided by the following websites.

- www.ksh.hu
- www.kozlokozdesvilag.hu
- www.ihu.hu
- www.hajozas.hu
- www.logisztikahu
- www.mle.hu
- ec.europa.eu/transport/modes/inland/promotion/haiades2_en

Figure 41 Information on markets for Danube logistics – RSOE
6.5  Croatia - CRUP
For information on markets for Danube logistics CRUP offers a report of the Platina II project on this topic.

Figure 42 Information on markets for Danube logistics – CRUP
6.6 Serbia - PGA
PGA presents information on perspective markets for Danube logistics. They refer to a Business web portal, where further information on markets can be found.

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INFORMATION ON PERSPECTIVE MARKETS FOR DANUBE LOGISTICS

For more information on markets for Danube logistics, please visit:

- Poslovanje - Business web portal

*Figure 43 Information on markets for Danube logistics – PGA*
6.7 Romania - CER

CER refers to several reports concerning promising markets for Danube logistics.

![Information on promising markets for Danube logistics](image)

*Figure 44 Information on markets for Danube logistics – CER*
6.8 Bulgaria - UT

UT offers information on promising markets for Danube logistics in form of a text supported by graphics. Furthermore, they refer to "Market Insight" of the Central Commission for the Navigation of the Rhine (CCNR) and a study on the integration of inland waterways in the European transport logistics chain.
7 Promotion of Danube logistics

The promotion of Danube logistics is an essential part of the services, offers and goals of the Danube Logistics Promotion Centres. The usage of all available promotional tools is also one of the criteria of the Best Service Set.

In the next subchapters the promotion of Danube Logistics done by the Danube Logistics Promotion Centres will be presented.

7.1 Germany - DST

Firstly, DST lists all Danube Logistics Promotion Centres and their contact data on their website.

![Figure 46 Promotion of Danube logistics - DST (1)]
Secondly, they use promotional material like the flyer on Danube Logistics Promotion Centres.

- Flyer Danube Logistics Promotion Centres
- Flyer Danube SKILLS

Thirdly, they refer to the Manual on Danube Navigation of VIA and VIA in general.

If you would like general information about logistics on the Danube, the visdenu and the Manual on Danube Navigation are recommended sources.
7.2 Austria - VIA

VIA publishes the Manual on Danube Navigation and offers it through a digital download.

Furthermore, VIA similar to DST, lists all Danube Logistics Promotion Centres and their contact data.
<table>
<thead>
<tr>
<th>Country</th>
<th>Organization</th>
<th>Description</th>
<th>Web Link</th>
<th>Contact</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>HU</td>
<td>RSOE – National Association of Radio Distress-Signalling and Infocommunications</td>
<td>National Association of Radio Distress-Signalling and Infocommunications</td>
<td><a href="http://logiztmika.rsso.hu/">http://logiztmika.rsso.hu/</a></td>
<td>Gergely Marx</td>
<td>+36 1 303 0169</td>
<td>gergely.rsso(at)rsso.hu</td>
</tr>
<tr>
<td>HR</td>
<td>CRUP – Inland Navigation Development Centre Ltd.</td>
<td>Inland Navigation Development Centre Ltd.</td>
<td><a href="http://www.crup.hr">www.crup.hr</a></td>
<td>Ivan Sukar</td>
<td>385 91 618 187</td>
<td>sukar(at)crup.hr</td>
</tr>
<tr>
<td>RS</td>
<td>PGA – Port Governance Agency</td>
<td>Port Governance Agency</td>
<td><a href="http://www.sul.gov.rs">www.sul.gov.rs</a></td>
<td>Vladimir Pavlovic</td>
<td>381 11 6656 035</td>
<td>vladimir.pavlovic(at)stulgov.rs</td>
</tr>
<tr>
<td>RO</td>
<td>CERONAV - Romania Romanian Maritime Training Centre</td>
<td>Maritime Training Centre</td>
<td><a href="http://www.info">www.info</a> danube.ro</td>
<td>Alina Mantu</td>
<td>40 747 010 000</td>
<td>alina.mantu(at)cergav.ro</td>
</tr>
<tr>
<td>BG</td>
<td>UT - University of Transport Todor Kableshkov</td>
<td>University of Transport Todor Kableshkov</td>
<td><a href="http://infodanube.vtu.bg/en/">http://infodanube.vtu.bg/en/</a></td>
<td>Petya Karalova - Nencheva</td>
<td>35 999 601 858</td>
<td>pikoralova(at)vtu.bg or infodanube(at)vtu.bg</td>
</tr>
</tbody>
</table>

Figure 50 Promotion of Danube logistics - VIA (2)
VIA also offers a download of the Danube Logistics Promotion Centre Flyer.

Figure 51 Promotion of Danube logistics - VIA (3)
7.3 Slovakia - MINDOP

The website of MINDOP has a subpage focused on promoting Danube transport. On this subpage PIANC, the Danube Commission, the Manual on Danube Navigation of VIA, the Slovak Navigation Congress and SARIO, the Slovak Investment and Trade Development Agency, are presented and linked to.

![Promoting Danube transport](image)

This section of Danube Logistic Information provides information about promoting transport on the Danube. Read more about PIANC, Slovak Navigation Congress (SPC), Danube Commission and the Manual on Danube Navigation, as well as about SARIO, the Slovak Investment and Trade Development Agency.

*Figure S2 Promotion of Danube logistics - MINDOP (1)*

As already mentioned, MINDOP refers to the Manual on Danube Navigation of VIA.
MINDOP has another subpage focusing on the Danube Logistics Promotion Centres. In this subpage, the Danube Logistics Promotion Centre flyer is integrated. Furthermore, all the Danube Logistics Promotion Centres as well as their contact details are listed.
Figure 55 Promotion of Danube logistics - MINDOP (4)
7.4 Hungary - RSOE
RSOE also lists all DLPC websites. Furthermore, they refer to the Hungarian version of the Manual on Danube navigation and refer to additional links of dunapromo. On the website of RSOE the DLPC flyer is available.

![Promotion of Danube logistics – RSOE (1)](image1)

Promotion of Danube logistics
You can find the Manual on Danube Navigation in Hungarian at dhk.rsoe.hu website, which provides extensive information through the following main chapters:
- Danube navigation at a glance
- Targets and strategies
- Waterway
- Ports and terminals
- Inland vessels
- River Information Services
- The market for Danube navigation
- Multimodal transport

In addition, on dunapromo.hu and dunapromo.myapps.hu websites give you information regarding the promotion of Danube shipping.
- dhk.rsoe.hu
- www.dunapromo.hu
- dunapromomyapps.hu

![Other Danube Logistics Promotion Centres](image2)

Other Danube Logistics Promotion Centres
There are further Danube Logistics Promotion Centres along the Danube, you can get more information about them in the next websites:
- www.dst-org.de/en/danube-skills/
- www.wtcrup.hu/?page=wt_lpc
- www.infodanube.ro/PortsTerminals.html
- www.danubelogistics.gov.sk
- www.wtu.bg/project-danube-skills/

![More information](image3)

More information
If you click the links below you can get more interesting information about the activities:
- Multimodal report
- Special tasks
- DLPC national contacts

![Figure 56 Promotion of Danube logistics – RSOE (1)](image1)

![Figure 57 Promotion of Danube logistics - RSOE (2)](image2)

![Figure 58 Promotion of danube logistics - RSOE (3)](image3)
7.5 Croatia - CRUP

CRUP is referring to the Manual on Danube Navigation and links to the Download on the website of VIA. They also offer the DLPC flyer, once under “promotion of Danube Logistics” and once at the beginning of their homepage. Furthermore, CRUP offers information on the RIS.

![Figure 59 Promotion of Danube logistics – CRUP (1)](image1)

**Manual on Danube Navigation**

The manual is intended for all participants in inland navigation and all other interested parties. Since it is also used as a vocational training textbook in this area, the handbook significantly contributes to the expansion of knowledge and inspiration for future users to use the most environmentally friendly means of transport.

![Figure 60 Promotion of Danube logistics - CRUP (2)](image2)

**DLPC Brochure**

A brochure about information on Inland Waterways for logistics and inland transport. You can find a package of documents here. It includes a flyer and the flyer is located at the beginning of their homepage. Furthermore, CRUP offers information on the RIS.

![Figure 61 Promotion of Danube logistics - CRUP (3)](image3)
7.6 Serbia - PGA

Regarding the promotion of Danube Logistics PGA offers materials from conferences, in which they participated. Furthermore, PGA publishes the Annual Bulletin, which presents their results and development plans. PGA also refers to the Manual on Danube Navigation of VIA.

![Promotion of Danube logistics - PGA (1)](image)

In addition to the promotional offers of PGA presented in Figure 62, PGA also offers the Danube Logistics Promotion Centre Flyer.

![Promotion of Danube logistics - PGA (2)](image)
7.7 Romania - CER
CER uses several promotional tools to promote Danube logistics. They refer to the Manual on Danube Navigation of VIA, they offer the Danube Logistics Promotion Centre flyer etc.

Promotion of Danube logistics 🇵🇱

- Manual of Danube Navigation
- RIS - River Information Services Manual
- ARILOG
- Danube Logistics Promotion Centres - DLPC Contact points in the Danube Region
- Integration of Romanian Ports into Rhin-Danube Corridor brochure
- Study on the integration of inland waterway transport in the European transport logistics chain from a regulatory, funding and transport economics perspective

Figure 64 Promotion of Danube logistics - CER

7.8 Bulgaria - UT
UT uses the Manual on Danube Navigation as well as the BulRIS as promotional tools. They describe both and link to them.

Promotion on Danube logistics

- Manual on Danube Navigation
- BULRIS

Figure 65 Promotion of Danube logistics - UT (1)

In addition to the Manual on Danube Navigation and the BulRIS, UT uses the Danube Logistics Promotion Centre flyer as a promotional tool on their webpage.
Figure 66 Promotion of Danube logistics - UT (2)
8  Further IWT related information/services/tools
Of course partners are allowed and are being encouraged to present information on further topics and not just on the mandatory ones. This chapter focuses on information presented by the Danube Logistics Promotion Centres on their websites in addition to the mandatory information. One example for an additional topic is nautical and vessel design.

The following subchapters will present the information provided by the Danube Logistics Promotion Centres about additional topics on their websites.

8.1  Germany - DST
Regarding further topics, DST offers two interactive maps. One is about the TEN-T network and the other one is on Danube ports.

- Interactive map of the TEN-T network (TENtec Interactive Map Viewer)
- Interactive map Danube ports (Ports on the Danube and its tributaries)

Figure 67 Further topics - interactive maps - DST

DST also refers to the Federal Waterways and Shipping Administration and the information they gathered on inland navigation and the environment as well as on the development of the Danube. Furthermore, they also offer an overview of different types of inland waterway vessels.

The Federal Waterways and Shipping Administration has also compiled some information on inland navigation and the environment as well as to the development of the Danube.

There are many different types of inland waterway vessels on the Danube. An overview of size, performance, load capacity, etc. can be found here.

Figure 68 Further topics - information by the Federal waterways and Shipping Administration and types of inland waterways vessels – DST
8.2 Austria - VIA

VIA is responsible for inland waterways and inland navigation in Austria. Therefore, on the website of VIA information on all kinds of topics related to inland waterways and inland navigation can be found.

Within the Danube SKILLS project VIA updated the waterway maps, which are available for download in “publications” session on the viadonau website as well as in hard copy. VIA also printed the updated waterway maps and sent them to all projects partners via post. These maps should be used at various occasions and events as a visualisation of the Danube (and the entire Rhine-Main-Danube axis as well as the Black sea) with all its lock, ports, main road and rail connections and waterway classes.

Figure 69 Further topics - Waterway maps – VIA
8.3 Slovakia - MINDOP
MINDOP has integrated several further topics onto its website. MINDOP gives extremely detailed information on the project Danube Skills. First, MINDOP offers a list of useful links to institutions, associations and information portals related to inland waterway transports, the Danube and Rhine River and logistics in general.

Figure 70 Further topics - useful links – MINDOP (1)

Third, MINDOP offers several documents like a study on the integration of inland waterway transport or the White paper of transport for download.
Fourth, MINDOP refers to two authorities for information on navigational arrangements.
Further topics - navigational arrangements – MINDOP (3)
8.4 Hungary - RSOE
In addition to the mandatory information, RSOE also offers information on nautical and vessel design and general additional information e.g. a report on “Elaboration of advantages of the Danube FIS portal for Danube logistics”.

Nautical and vessel design
You can use the following websites to enhance your knowledge of ship designs and the shipbuilding process.

- dbkro.hu

Basically, inland cargo vessels operating on the river Danube and its navigable tributaries can be divided into three types according to the combination of their propulsion systems and cargo holds.

- Motor cargo vessels (or self-propelled vessels) are equipped with a motor-driven cargo hold. Motor-cargo vessels can be subdivided into dry cargo vessels, motor tankers, container and Ro-Ro vessels (see below under “Main types of vessels according to cargo type”).
- Pusher-convoys consist of a pusher (motorised vessel used for pushing) and one or more non-motorised pusher barges or pushed barges that are firmly attached to the pushing unit. We talk about a coupled formation or pushed-convoys if a motor cargo vessel is used for propelling the formation or convoy instead of a pusher. A coupled formation consists of one motor cargo vessel with one to two lighters or barges coupled to the motor cargo vessel on its sides with additional lighters or barges placed in front of it.
- Yugs are used to tow non-motorised vessels; so-called barges (vessels for carriage of goods with a helmsman for steering). Towed convoys are rarely used on the Danube any more because they are less cost-effective than pushed convoys.

Figure 73 Further topics - nautical and vessel design - RSOE

More information
If you click the links below you can get more interesting information about the activities:

- Multimodal Report
- Special tasks
- DLPN national contacts

Figure 74 Further topics - more information – RSOE
8.5 Croatia - CRUP

CRUP offers information on the basic types of vessels involved in river freight transport on the Danube. They give a short explanation of each type, which appears when you place the cursor on the picture.

*Figure 75 Further topics - basic ship types on the Danube – CRUP*
8.6 Serbia - PGA
Within the Danube SKILLS project PGA developed and published port database on Serbian ports called "ILIS". Thus, there was no database or any similar systematically gathered information on precise location, accessibility, railway/road links, infrastructure and equipment of ports and harbors this lack of accurate and appropriate information usually made it difficult to plan logistics.

By creating the ILIS database, PGA enabled all stakeholders to access necessary information that will be used to facilitate and speed up the logistics planning for the transport of people and goods through the ports and harbors.

Shipping companies, logistic service providers and port operators are now able to expend the range of their services and create more competitive market. Consequently, end users receive high quality service.

Also, public authorities can use transshipment data for different analysis and making strategic decisions about:

- Further development of the port (investments in the construction, maintenance and modernization of port infrastructures, which is in the public property);
- Capital investments for future investors to open new ports increase the performance of port activities, as well as the construction of port infrastructure.

The port data base contains information on 11 ports in English and Serbian. Each port

Figure 76 Further topics - ILIS - PGA
8.7 Romania - CER

Regarding further topics, CER offers an overview of the different types of inland waterway vessels.

8.8 Bulgaria - UT

UT is giving further information on nautical and vessel design. They are explaining and comparing the different types of vessels. The capacity of the vessels is compared to trucks and pictures give an impression how the ships look like. Furthermore, UT is offering different documents to download.
Further topics - nautical and vessel design - UT

- **Dry Cargo Vessels**
  - On cargo vessels are used for transporting a wide variety of goods including dry cargo, liquids, and gaseous products. These vessels are characterized by their ability to carry large quantities of cargo over long distances. The cargo capacity of a vessel can be determined by the volume of its holds and the type of cargo it is carrying.

- **Tankers**
  - Tankers transport various types of liquids such as oil, gas, chemicals, and other hazardous materials. They are designed to carry these liquids in large tanks that are sealed to prevent leakage. The design of tankers is crucial to ensure the safety of the cargo and the crew. They are equipped with advanced safety features and systems to monitor and control the liquid flow and pressure within the tanks.

**Documents**

- NAVALI/I
- European Union Strategy for the Danube Region (EUSOR)
- River Information Services (RIS)
- Maritime Space, Inland Waterways and Ports of the Republic of Bulgaria Act
- Merchant Shipping Code of Republic of Bulgaria
- Ordinance No 6 on Seafarers’ Competence in the Republic of Bulgaria

Figure 79 Further topics - Documents - UT
9 Conclusion

DST has fulfilled all the criteria of the Best Service Set. The content they are offering is market neutral and complete. They offer content on all requested topics and additional content. The additional content includes two interactive maps, a link to the Federal Waterways and Shipping Administration and an overview of different types of inland waterway vessels. They use promotional material like the Danube Logistics Promotion Centre Flyer. All topics presented have introduction texts. Their website is available in English and in German and they used the correct wording.

VIA could not create an independent and centrally accessible subpage as the website of VIA is historically grown, but VIA has created a subpage about Danube Logistics Promotion Centres and VIA is offering all content and more requested by the guidelines of Danube SKILLS. The content offered by VIA is available in German and in English; all the topics have introduction texts. VIA itself promotes the Danube and uses the promotional tools like the Manual on Danube Navigation or the DLPC flyer. VIA is a governmental institution and therefore completely market neutral, as is their content.

MINDOP has created an independent website and not just a subpage. The content on the website is available in English and in Slovak. The website includes all mandatory topics and furthermore, a list of useful links, several documents for download and the topic navigational arrangements. All topics have an introduction text and the content is presented market-neutral. MINDOP uses promotional tools like the Danube Logistics Promotion Centre flyer and the Manual on Danube Navigation of VIA.

RSOE has created a subpage instead of a webpage. The content of the webpage is available in English and in Hungarian. All topics have introduction texts. The other Danube Logistics Promotion Centres and the Hungarian Manual on Danube Navigation are mentioned. All the topics are presented market neutral. The website includes information on nautical and vessel design and general information e.g. a report on “Elaboration of advantages of the Danube FIS portal for Danube logistics” in addition to the mandatory information.

CRUP has created an independent and centrally accessible webpage, which is available in English and in Croatian. All the mandatory topics and one additional topic are presented in a market neutral way. In addition to the mandatory topics, CRUP is giving information on the basic types of vessels involved in river freight transport on the Danube. The topics have short and interesting introduction texts. CRUP has made the DLPC flyer available twice and they refer to the Manual on Danube Navigation. Furthermore, they offer information on RIS.

PGA fulfils all the criteria defining a Best Service Set. They have created an independent and centrally accessible subpage, which is easy to find and easy to access. The provided content is available in English and in the national language. Each topic has an introduction text and they are using promotional instruments to promote Danube logistics. The offered content is market neutral. In addition to the mandatory topics, PGA offers ILIS.
CER has created an independent and centrally accessible subpage, on which the content is available in English and the national language. The offered content is market neutral and each topic has an introduction text. CER uses several promotional instruments and offers an overview of the different types of inland waterway vessels.

UT has created an independent webpage. The content on this webpage is available in English and in Bulgarian. Additional information is given on the topic nautical and vessel design. Furthermore, UT offers different documents for download. All the different topics presented have introduction texts. Promotional instruments like the Danube Logistics Promotion Centre flyer or the BulRIS are being used and the webpage is market neutral.