Excellence in research, social and technological innovation project management – Excellence-in-ReSTI

Presentation of the Excellence-in-ReSTI Infodesk
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www.interreg-danube.eu/excellence-in-resti
• ReSTI - Infodesk - Why?

  ▪ ReSTI: Targeting the improvement of project management knowledge
  ▪ Infodesk: To provide support to concrete questions related to:

  • Project development
  • Budget development
  • Grant Application Writing
  • Social Innovation
  • Project Management
  • Risk Management
  • Innovation in the business context
  • Business models
  • Financial Management and Reporting
  • EU Policy Goals and Guidelines
  • Communication and Dissemination and Exploitation
  • EU 2030 Strategy and beyond
  • Forming a Consortium
  • EU Grant Landscape and Funding Structures
  • Other
• Infodesk - Content?
  ▪ Virtual Helpdesk
    ▪ Ask concrete questions
    ▪ Answers will be provided by our experts
    ▪ Response time: 5 working days
  ▪ Knowledge Base
    ▪ Glossary
    ▪ Project management tools
    ▪ Frequently asked questions
    ▪ Calls
  ▪ Self Test
Excellence-in-ReSTI

• Infodesk

  - https://desk.zoho.eu/portal/excellenceinresti/
• Infodesk - Submit a ticket
  ▪ Contact information
  ▪ Subject
  ▪ Description - detailed but on the point
  ▪ Topic
    ▪ e.g. budget related, risk management, ...
  ▪ Priority
  ▪ Attachment(s)
  ▪ Captcha
    (case sensitive)
• Infodesk - Solution

- Question will be forwarded within the project to our corresponding expert(s)!
- Answer / Solution will be provided via email within 5 working days!
- Question may be used as basis for entry in FAQ section (fully anonymous)
• Infodesk - Knowledgebase
  - Glossary
    more than 380 entries so far
  - Project management tools
    more than 25 tools evaluated
  - Frequently asked questions
  - Calls
    current calls from EU programmes relevant for the Danube region
  - EU funding information

Excellence-in-ReSTI is co-funded by European Union funds (ERDF, IPA)
• Infodesk - Knowledgebase - Self Test
  - Information about the ReSTI "Self Test"
Do you need support in managing your innovative EU project(s)?

Welcome to the ReSTI Infodesk!

The ReSTI Infodesk will provide you with support and information on how to manage social and technological innovation projects.

ReSTI Infodesk
Online launch event
March 14, 2018 - 10:00 AM (Brussels time)
Register now!
• Infodesk online launch event
  – Registration link
    https://www.reglist24.com/restiinfodeskonlinelaunchevent
  – Check your hardware (GoToMeeting)
    https://support.logmeininc.com/gotomeeting/get-ready
Thank you!